

# Michael I. Doyle – Rutgers University

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## Senior Information Technology Executive

**Information Technology Executive** with extensive experience in **Global Information Technology Management, I.T. Organizational Change** and **IT Systems Assessment**. **Senior I.T. Leadership** roles with **Ames True Temper, Lucent Technologies, Agere Systems, and General Electric**. **Consulting clients** include **ITT, Target, Arsenal Capital, Johnson & Johnson, and R.R. Donnelley**. Expertise in;

- **I.T. Organization Management**
- **I.T. Strategy Development**
- **I.T. Infrastructure Optimization**
- **I.T. Integration Planning and Execution (M&A)**
- **I.T. Cost Containment Strategy and Execution**
- **ERP Systems including Oracle and SAP**
- **I.T. Vendor Management and Negotiation**
- **Supply Chain Systems (WMS)**
- **Manufacturing Systems (MRP)**
- **I.T. Global Outsourcing**

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## Professional Experience

**Rutgers University**, New Brunswick, NJ

**Interim Director, Information Technology and Informatics Program – School of Communication and Information**

- Direct the day to day operation of the Information Technology and Informatics Undergraduate Major
- Teach – Management of Technological Organizations – a required course for ITI major (210)
- Coordinate – the Capstone in ITI Course for the ITI Major
- Redeveloped the course content and syllabus for Management of Technological Organizations (210)
- Fully developed the Information Technology and Informatics (ITI) Capstone Course (455)
- Recipient of **Distinguished Performance in Teaching** award for 2011

**DTech Advisors and Doyle Technology Consulting (DTC)**, Mendham, NJ (2002-Present)

**Founder**, Established DTC with a focus on maximizing the value of Information Technology for my clients.

**DTC – Target Corp, Advisor to IT Operations (2014 – 2015)**

**Working with IT Operations to reestablish and insource key IT Services**

- Work with the IT Organization to plan the **insourcing** of the new **Operations Center**
- **Train** key individuals in their new roles
- Work with the current outsourcer to move the IT operations that were included in the plan

**DTC - ITT, Interim CIO/VP I.T. and Advisor to the CIO (2012 – 2014)**

Working the ITT's new CIO to adapt the **IT organization and strategy** to post divestiture requirements

- Work with the CIO on the first **Information Technology Strategy Board presentation**
- Develop and Implement **Infrastructure Optimization** Plans post ITT Split

**DTC - Breeze-Eastern - Interim CIO (2011 - 2012)**

**Working with the CEO and CFO** to rebuild the I.T. group and stabilize the company's systems

- Recovered company applications back to the company's data center
- **Rebuilt company infrastructure** including virtualized servers and storage

**DTC - Hitachi Data Systems – Technology Process Advisor (2010 – 2011)**

**Working with HDS Management** started the development of **ITIL based service management processes**

- Created **project plan for development of processes** required in the management of HDS outsourcing services
- Developed version 1 of the **change control process**

**DTC - DG3 an Arsenal Capital Portfolio Company - Interim CIO & CTO (2010)**

Working with VP Business Development **deployed new revenue generating applications**,

- Selected an outsource application (cloud) provider, planned and cutover the new facility in 6 weeks,
- Developed a **next generation shared systems strategy** including costs profile and program plan,

**DTC - Doris Duke Charitable Foundation, Technology Advisor – Infrastructure Upgrade (2007 to 2011)**

**Working with DDCF** on the **go-forward Information Technology Strategy**

- Reviewed construction plans for Duke Farms focusing on **major infrastructure improvements**,
- Analyzed, documented and recommended a preliminary **wireless strategy** for Duke Farms,

**DTC - Novolyte Technologies**, an Arsenal Capital Portfolio Company – Technology Advisor (2008 to 2009)

**Project Lead** for the separation of Novolyte (Fine Chemicals Division) from Ferro Chemical

- Lead planning for the separation of the business into a **separate global company**,
- Lead Infrastructure build out for primary business systems including **SAP, Exchange, Active Directory**,

**DTC - Johnson & Johnson**, Technology Advisor - ERP Assessment (2007 - 2008)

**Completed a ERP Readiness Assessment and Gap Analysis** to address for the move from **JD Edwards to SAP**,

- Documented, evaluated and prioritized unmet business requirements within the OraPharma Division,
- Developed recommendation to meet business requirements for functionality, reporting and **ERP Migration**,
- Developed recommendation for **IT governance** to improve communication between IT and business leadership.

**DTC - TheInfoPro**, Technology Advisor – Research Instrument Development (2006 - 2008)

**Developed Research Instrument** designed to quantify **storage system purchase economics**

- Developed the instrument to be used in ongoing study of storage system costs,
- Assisted with the design, testing and review of the first reports and discussion with clients.

**Ames True Temper**, Camp Hill, PA

2006-2008

**Vice President, Information Technology (CIO)**,

\$500M manufacturer of lawn and garden tools. Led Global Information Technology

- **Member of the Company Executive Committee**, Chaired I.T. Board and Steering Committees,
- **Restructured the I.T. organization** to improve support and project delivery capabilities,
- **Developed the I.T. strategy** and initial **I.T. Architecture**,
- **Completed the integration of two acquisitions**, including Ames' largest competitor, with no residual I.T. issues,
- **Initiated and completed Oracle 11i stabilization** and performance tuning effort,
- Established the **I.T. governance** framework including the I.T. Board and Steering Committee,

**Agere Systems (formerly Lucent Microelectronics Group now LSI)**, Allentown, PA

1997 - 2002

**Senior Director, Information Technology**, (2000-2002)

Global responsibility for **I.T. operations and shared services**. Responsible for the I.T. project during the **Agere IPO**.

- Developed I.T. organization with **staff of 156** (internal staff and outsourced),
- **Built Global (22 countries) I.T. infrastructure** for Agere's IPO (\$50M Project),
- Established I.T. **Security Organization and Strategy**, initiated major security upgrade,
- Negotiated initial company **outsourcing agreements with IBM** and then replaced IBM with HP,
- Developed initial Information Technology **budget of \$115M**,

**Director, I.T. Architecture**, (1997 – 2000)

Acting as the Division Information Systems CTO. Developed network, basic computing infrastructure, enterprise management, and middleware architectures with a staff of 22.

## Previous Experience

**Black & Decker Corporation**, Towson, MD

1995 - 1997

**Director, Global Technologies**, (last title)

Led worldwide technology standardization and deployment. Developed SAP infrastructure for North American ERP rollout.

**ARINC**, Annapolis, MD

1984 - 1995

**Director, ARINC Data Network Service**, (last title)

Managed \$27M P&L for the company's largest business including business planning, development and marketing.

**USF&G** (now Travelers), Baltimore, MD

1982 – 1984

**Superintendent, Distributed Systems**, (last title)

Established and directed the organization to manage networked computer systems / servers with a staff of 42.

**General Electric Capital Corporation**, Stamford, CT

1978 – 1982

**Manager, Telecommunications**, (last title)

Managed division voice and data systems. Consolidated systems for major restructuring of credit and collections centers.

**Education**

**Bachelor of Arts - 1977, Ohio Wesleyan University, Delaware, OH**